

December 10, 2009
HIECC Meeting
Comments on Proposed HIE Services
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From: Christine Isham [mailto:crisdanish@gmail.com]
Sent: Friday, January 08, 2010 2:31 PM
To: FLHII
Subject: Comments on Statewide HIE Plan

This is response to the AHCA posting of concepts and request for comments from interested parties on proposed statewide Health Information Exchange (HIE) services to be offered as part of implementation plan of the proposed Florida HIE Cooperative Agreement Program under HITECH provisions of PL 111-5 (ARRA).

In summary, I recommend that identification and prioritization of key services of the proposed Health Information Organization (HIO) be revised to more closely reflect needs and capabilities of health care providers across state.

The revised goals, services and capabilities, would include:

1. Creation of comprehensive and highly reliable statewide "master patient Index" and "record locator service."
2. Development of verification process for HIO users, including authentication of qualified providers, confirmation of patient identity and clinical information from multiple data sources, and process for measuring reliability/quality of consolidated clinical data from multiple sources.
3. Process to ensure privacy and security of personal health information transmitted to/from state HIO and confirmation of patient consent to sharing such data.
4. Electronic services for EHR connectivity, RHIO interoperability, bi-directional information exchange with all data sources, and delivery of secure clinical messaging via the HIO.
5. Incorporation of existing HIE activity conducted by local exchanges and regional health information organizations (RHIOs) into HIO operations.
6. Emphasis on assisting health care providers in meeting CMS requirements for "meaningful use" of HIT/HIE.
7. Identifying HIO as statewide resource for quality reporting and performance enhancement in healthcare delivery.
8. Creating gateways for health information exchange with other state HIEs via the NIHN.
9. Ensuring high levels of HIO utilization by using federal and state resources to minimize costs of participation, particularly for providers serving priority patients and regions.
10. Informing all Floridians about HIO operations to promote transparency and full compliance with Florida's "Sunshine" laws.

See attached document, which revises the presentation posted at www.fhin.net and summarizes my recommendations for revised goals, services, and implementation timeline for the statewide HIE entity.

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